

ASPIRE

Product Guarantee

External Pre-Finished Softwood Doors & Doorsets

REQUIREMENTS

- If a doorset, the product must be installed inline with the supplied installation instructions. Incorrect installation can cause operational issues, and will invalidate this guarantee.
- The product must be kept clean and maintained throughout its lifespan.
- The factory-applied finish must be checked annually for signs of weathering and breakdown. Like all external joinery, the product will require periodic maintenance coats to ensure a long lifespan. When a maintenance coat is required, lightly key back and top up with a matching finish suitable for external timber. Failure to maintain the finish will invalidate this guarantee.

COVER

- The product is guaranteed against manufacturing defects for a period of 10 years from installation.
- The glass within the product is guaranteed against manufacturing defects for a period of 5 years from installation.
- If the product is a doorset, the operational hardware supplied with the product is guaranteed for a period of 10 years from installation. This covers hinges, carriers, pivots and locking systems.
- Grain variation is a natural part of timber, and does not qualify as a defect.
- This guarantee excludes consequential losses, and cannot be transferred away from the original purchaser to a 3rd party.

CONTACT

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