

ASPIRE

Product Guarantee

External Unfinished Softwood Doors & Doorsets

REQUIREMENTS

- Any and all timber components must be completely finished using at least 3 coats of a suitable finish before any installation begins.
- In order to provide appropriate protection to the timber, a **paint** or **stain** suitable for external joinery must be used. The use of any other type of finish will invalidate this guarantee.
- Finishes that are **unsuitable** include, but are not limited to, varnishes, oils, waxes and polishes.
- If a doorset, the product must be installed inline with the supplied installation instructions. Incorrect installation can cause operational issues, and will invalidate this guarantee.
- The product must be kept clean and maintained throughout its lifespan. The applied paint or stain must be maintained and re-applied inline with the finish manufacturer's guidelines.

COVER

- The product is guaranteed against manufacturing defects for a period of 2 years from installation.
- The glass within the product is guaranteed against manufacturing defects for a period of 5 years from installation.
- If the product is a doorset, the operational hardware supplied with the product is guaranteed for a period of 10 years from installation. This covers hinges, carriers, pivots and locking systems.
- Grain variation is a natural part of timber, and does not qualify as a defect.
- This guarantee excludes consequential losses, and cannot be transferred away from the original purchaser to a 3rd party.

CONTACT

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